

Operating Instructions

Birko Stainless Steel Urn, Models: 5L, 10L, 20L, 30L



Key Features

- Concealed element
- 30, 50, 105 or 160-cup capacity
- Double-wall stainless steel
- Thermostat control
- Easy-lift insulated handles
- Vented twist-and-lock lid
- Boil-dry protection
- One year warranty



Technical Specification

Model Number	1018005	1018010	1018020	1018030
Capacity (L)	5	10	20	30
Number of cups	30	50	105	160
Heating elements (Watts)	1300	1300	2200	2200
Supply voltage	220-240V			
Height (mm)	391	495	591	644
Diameter (mm)	220	220	270	310
Depth incl tap (mm)	301	307	357	397
Handle width (mm)	324	324	374	414
Weight, empty (kg)	2.5	2.9	4.3	5.5
Weight, full (kg)	7.9	11.8	22.5	32.9

Note: Cup size is 167mL (6 fl. oz.)

Warnings and Precautions

- Read all instructions before attempting to use this appliance.
- Plumbing and electrical connections must be made in accordance with local regulations and relevant standards. In Australia: the relevant parts of Plumbing standard AS/NZS 3500 and Electrical Wiring Rules AS/NZS 3000.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience or knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.
- Never touch heated surfaces. Use handles and knobs provided. Exercise extreme caution when moving the Urn if it contains hot water. It is recommended to empty the contents of the Urn before attempting to lift or move it.
- Never immerse the Urn, cord or plug in water or any other liquid.
- Always unplug the Urn from power when not in use and before cleaning.
- Never operate the Urn if its power cord or plug are damaged. Any damaged cord or plug must be replaced only by a Birko Service Provider or suitably qualified technician.
- Do not allow the Urn to boil dry.
- Do not use any accessories or attachments not supplied by Birko.
- Do not allow the Urn cord to touch hot surfaces or hang over table or counter.
- Never place the Urn on or near a hot burner or in a heated oven.
- Always plug the Urn cord into power outlet before turning any Urn controls on.
- Always turn the Urn controls off before removing the Urn plug from the electrical outlet.

- Never use the Urn for any purpose other than its intended use.
- This appliance is intended for indoor use in ambient operating temperatures between 10°C and 40°C.
- This appliance is not for outdoor use or in areas where a water jet may be used for cleaning.
- Never overfill the Urn.
- Beware of scalding steam when lifting the Urn lid.

Operating Instructions

- Place the Urn on a level surface (with sufficient strength to carry the filled weight of the Urn), within easy reach of a power outlet. Make sure there is enough room above the Urn to allow for filling.
- Position the Urn tap where it can be reached easily whilst in use.
- Fill the Urn with water to the desired level. Do not exceed the "MAX" water level marked inside the Urn and also shown in the external level indicator. It is recommended to take the water to the Urn to fill it. Do not lift or carry the Urn to fill it with water.
- Replace the Urn lid and rotate to lock in place.
- Plug the Urn into a power outlet and turn power ON. Turn ON the Urn switch. The red HEATING light will signal that the power is on and the Urn is heating.
- Set the desired water temperature on the control knob.
- When the water in the Urn has reached the set temperature, the red HEATING light will turn off and the green READY light will turn on. The Urn will then cycle on and off to keep water close to the selected temperature.
- To re-boil the water after adding cold water, turn the temperature selector knob to "MAX". Once the water is boiling, turn the knob back to the desired temperature.
- When the Urn is not in use, turn OFF the Urn switch, and turn OFF the switch at the electrical outlet.
- In the event of a boil dry, a safety cut-out switch will activate. To reset the safety cut-out, disconnect the Urn from the electrical outlet and allow the Urn to cool down. Reset by pressing the black BOIL DRY RESET button under the base of the Urn.

Cleaning Instructions

- To keep the Urn clean, empty and refill with fresh water daily.
- Clean the exterior with stainless steel cleaner and polish with a dry cloth.
- Keep the vents in the Urn lid clean and clear of any blockages.
- To clean the interior, fill Urn to maximum level, add one packet of Birko Urn Cleaner (part no. 1310729), boil for 15 minutes, turn off and empty. Rinse out with cold water. Repeat if needed.
- Clean/descale the interior at least every 6 months. Cleaning frequency may vary depending on usage and local water conditions. High sediment, turbidity or hardness levels may require more frequent cleaning.
- Do not use a water jet to clean the Urn.

In order to help preserve our environment we ask that you dispose of this product correctly. Please contact your local city council for collection centre details.

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